



PATENT

Atty. Docket No. YOR920030056US1 (8728-607)

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

APPLICANT(S): Bergman et al. Examiner: Dao, Thuy Chan
SERIAL NO.: 10/630,959 Group Art Unit: 2192
FILED: July 30, 2003
FOR: STEMS AND METHODS FOR GENERATING AND
DISTRIBUTING EXECUTABLE PROCEDURES FOR
TECHNICAL DESK-SIDE SUPPORT

Dated: May 7, 2007

Mail Stop Issue Fee
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

TRANSMITTAL OF FORMAL DRAWINGS

Sir:

Applicant submits herewith four (4) sheets of formal drawings
depicting FIGS. 1-4 for this application.

Respectfully submitted,

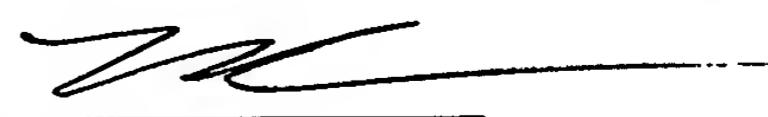

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CERTIFICATE OF MAILING UNDER 37 C.F.R. §1.8(a)

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail, postpaid in an envelope addressed to the: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on May 7, 2007.

Dated: May 7, 2007


Frank V. DeRosa